

GRAND CASINO HINCKLEY BINGO HOUSE RULES

1. Guests must be 18 years of age or older to play Bingo.
 2. All Guests within the Bingo Hall during session must have an admission ticket.
 3. Only one electronic unit per person. The only time another Guest is allowed to watch your machine is if you need to use the restroom in the Bingo Hall. In the event you have a bingo and have left the Bingo Hall, your bingo will not be honored.
 4. No cell phones allowed during game play. All cell phones must be turned off once the session begins.
 5. It is the player's responsibility to yell "BINGO" in order to stop the game; no exceptions. Please do not rely on your Floor Clerks to do this for you.
 6. The winner must yell "BINGO" on the last number called.
 7. TV monitors are for your convenience. The bingo-ball number shown is not official until called by the caller.
 8. If you see your winning number on the monitor, we ask that you raise your hand. Once the caller calls the number, shout "BINGO." The caller must be able to hear you in order to stop the game.
 9. Once the caller closes a game, no other bingo will be honored.
 10. It is the player's responsibility to ensure they are playing all of their bingo cards for their package.
 11. No additional paper specials may be purchased after the first number of the game appears on the monitor.
 12. We do not offer refunds or exchanges for any unused paper.
 13. We do not play four-corner bingo.
 14. Gratuity is allowed and greatly appreciated.
 15. Daubers must be used on all paper.
 16. No torn or invalidated sheets will be honored at any time. If you have a sheet that does not have proper validation, please let us know before the session starts.
 17. Merchandise won during prize drawings is not redeemable for cash.
 18. Pull Tabs must be played in the Bingo Hall on the day purchased.
 19. Power Ball is not good on specials.
 20. Complaints or any discrepancies should be directed to the floor manager, whose decision is final.
 21. While we make special efforts to avoid duplicate packs and cards, we cannot guarantee that there will be no duplicates. We regret this occurrence but can only split the cash prizes when this happens.
 22. Our Associates are here to make your visit with us enjoyable and delightful. If you need any assistance, please let us know.
 23. Management reserves the right to:
 - A. Withhold prize amounts due to:
 1. Altered and/or unreadable bingo sheets, free spaces, and serial numbers.
 2. Person(s) not providing proper identification cards and/or social security cards for prizes valued at \$1,200 or more.
 - B. Refuse admittance to or have security escort off the premises (with no refund):
 1. Person(s) who are under the influence of alcohol, drugs, or other controlled substances.
 2. Person(s) who are under the required age limit.
 3. Person(s) who are deemed to be a disturbance.
 - C. Change the bingo schedule and/or prize amounts without prior notice.
 - D. Run alternate programs due to low attendance or inclement weather.
 - E. **Payout Adjustments** — In order to continue to offer bingo sessions on days with low attendance, we will adjust the payouts based on the following criteria. This will not affect the progressive jackpot payouts.
Saturday & Sunday Matinee Session
40+ Packages = Posted Payouts
30-39 Packages = 70% Payouts
20-29 Packages = 50% Payouts
19 or Less = Session Cancelled
Sunday & Thursday Evening Session
40+ Packages = Posted Payouts
30-39 Packages = 70% Payouts
20-29 Packages = 50% Payouts
19 or Less = Session Cancelled
Friday & Saturday Evening Session
50+ Packages = Posted Payouts
40-49 Packages = 70% Payouts
30-39 Packages = 50% Payouts
29 or Less = Session Cancelled
24. All legal remedies will be applied to anyone caught cheating.
 25. Maximum bingo packages allowed per Guest, per session, whether paper or electronic:
 - 3 Packages
 - 3 Sideboards

